A group of people standing in front of a city

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**Website Content Maintenance RFI**

A picture containing text, clock, dark, gauge

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**Submitted By:**

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**SBA Certified 8(a) Program Participant**

**SAM UEI: RCMZNAHAZ7D9**

**GSA MAS Contract: 47QTCA22D0053**

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**Stealth Solutions, Inc.**

**Response**

**to**

**The U.S. Department of Labor (DOL), Office of the**

**Senior Procurement Executive (OSPE), Information**

**Technology Acquisition Services (ITAS)**

**Solicitation No: 1605TA-24-N-00001**

**December 20, 2023**

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1. Team Stealth Introduction

Stealth Solutions, Inc. (Stealth) and Bravent Systems (Bravent) are pleased to introduce our team for this RFQ response. The team is led by Stealth Solutions, an awardee of the GSA MAS and 8a STARS III contract vehicles. Our contributing subcontractor teammate, Bravent, is also the current subcontractor for the existing Web Support and Development Services at the Department of Commerce where they support more than 20 websites using Drupal and SharePoint with OCIO, Economic Development Authority (EDA), and Minority Business Development Authority (MBDA).

Team Stealth details are provided in the following sections.

## Stealth Solutions, Inc. (Stealth)

Stealth is a Virginia-based SBA-certified 8a small business incorporated in 2014. Stealth is a contract vehicle holder for both 8a STARS III and GSA’s Multiple Award Schedule (MAS).

Stealth’s overall corporate capabilities are Cloud Implementation & Support, Digital Content (websites) & Asset (documents) Management, Business Process Assessment, Technical Project Management, and Grants Management Systems Implementation. Our core experience is assisting Federal, State, and local government agencies in achieving performance and operational efficiencies. We achieve proficiencies by optimizing business processes, migrating to, and implementing Cloud solutions, and consolidating and integrating legacy systems to provide a 360-degree view of information on a highly secured Cloud, accessible from everywhere via any web-enabled device.

## Logo, company name Description automatically generatedBravent Systems (Bravent)

Bravent is a premiere Web Development and Support Services provider for enterprise-level implementations. Bravent’s core expertise is Drupal, open-source technology, Microsoft solutions, and DevSecOps. Bravent is a small business formed in 2013 and has developed and supported large-scale Drupal implementations for Federal Agencies like GSA, Department of Commerce, DCMA, GSA, and NIH.

1. Please provide specific URLs to sites your company has developed using the Drupal Content Management System (CMS).

## Notable Federal Department Level Websites Drupal Implementations by Team Stealth

| URL | Project |
| --- | --- |
| [https://www.commerce.gov](https://www.commerce.gov/) | The main website of the Department of Commerce (DOC) |
| [https://www.ntia.gov/](http://www.ntia.gov/) | NTIA main website |
| https://[broadbandusa.ntia.doc.gov](http://broadbandusa.ntia.doc.gov/) | Website that supports BroadbandUSA |
| <https://www.its.bldrdoc.gov/> | The Institute for Telecommunication Sciences (ITS) public website |
| https://[spectrum.gov](http://spectrum.gov/) | The Federal Government Spectrum Compendium public website |
| [https://www.Mbda.gov](https://www.mbda.gov/) | Minority Business Development Agency’s website |
| <https://ocio.commerce.gov> | Office of the Chief Information Officer, DOC |
| [https://ogc.commerce.gov](https://ogc.commerce.gov/) | Office of the General Counsel, Dept of Commerce website |
| [https://socmed.commerce.gov](https://socmed.commerce.gov/) | Social Media Tracker |
| [https://staff.commerce.gov](https://staff.commerce.gov/) | Staff Directory website |
| <https://www.gsa.gov/> | Central GSA site with access to all of the GSA’s resources. |
| <https://www.usa.gov/> | Large and popular Drupal implementation which is an online guide to government information and services. |
| <https://www.acquisition.gov/> | Federal government’s only resource for everything acquisition. |
| <https://www.section508.gov/> | Federal government’s central website containing accessibility guidelines |
| <https://www.eda.gov/> | US Economic Development Administration website |

## Other Websites

<https://www.navyfederal.org/> - [Navy Federal Credit Union site](https://www.navyfederal.org/)

1. Please provide examples of your company's experience and understanding of the U.S. Web Design System (USWDS).

At Team Stealth, we take pride in leading the way in creating outstanding digital experiences. Our involvement with the U.S. Web Design System (USWDS) illustrates our unwavering commitment to excellence and innovation in web design, especially for government websites. As pioneers and collaborators in USWDS development, we've played a crucial role in shaping accessible, efficient, and user-friendly web experiences.

Our journey with USWDS encompasses prominent websites such as commerce.gov, mbda.gov, gsa.gov, and USA.gov. Our theme and Drupal developers showcase exceptional mastery in utilizing and customizing USWDS to meet diverse project requirements. This extensive experience underscores our commitment to delivering digital solutions that not only look visually appealing but also adhere to the highest standards of web accessibility and usability.

Collaborating with the USWDS team has been fundamental to our success. This partnership allows us to be early adopters of new features, ensuring our projects are always on the cutting edge of web design. Our feedback and real-world experiences contribute to the evolution of USWDS, enhancing its robustness and adaptability for various government web projects. For instance, in our work on commerce.gov, we successfully addressed the challenge of presenting extensive economic data by leveraging USWDS's flexible grid system and modular components, resulting in a site that effectively presents data while remaining consistent with federal web standards. Similarly, with USA.gov, our focus on creating a seamless user experience across devices was achieved through the implementation of USWDS's responsive design principles.

The impact of integrating USWDS into our projects has been significant, with measurable improvements in user engagement, accessibility scores, and overall satisfaction. For example, the revamping of gsa.gov with USWDS principles led to a notable increase in user engagement and a decrease in bounce rates, affirming the system's effectiveness in creating engaging digital environments.

Our dedication to using USWDS reflects our commitment to excellence in digital service delivery. As we continue to evolve and undertake new projects, our partnership with USWDS and its community will remain integral to our approach, ensuring we deliver web solutions that not only comply with federal standards but also set an example in user experience.

1. Please provide examples of your company's experience and understanding of the 21st Century Integrated Digital Experience Act (21st Century IDEA)

At Team Stealth, we transcend the role of developers to become digital innovators, committed to elevating user experiences on government websites. Our extensive engagement with the 21st Century Integrated Digital Experience Act (IDEA) places us at the forefront of government sector digital transformation.

Our project portfolio, including commerce.gov, mbda.gov, gsa.gov, USA.gov, and acquisition.gov, serves as a testament to our dedication to 21st Century IDEA principles. For each project, we meticulously ensured compliance with the Act's mandates, focusing on accessibility, mobile-friendliness, security, modern design, and search functionality.

A prime example of our dedication is the development of the Digital Dashboard, a groundbreaking web application designed to evaluate IDEA compliance. Integrated with itdashboard.gov, it signifies a milestone in our journey, emphasizing our role in shaping digital governance.

In a comprehensive initiative, we assessed around 5,000 federal websites against various IDEA compliance factors, including accessibility, mobile readiness, security, modern design, and search capabilities. Our reports not only highlight compliance levels but also provide actionable insights for improvement, showcasing our deep understanding of IDEA requirements.

Our work extends beyond mere compliance; it's about raising the standard of digital interactions between the government and the public. By rigorously applying 21st Century IDEA guidelines, we ensure government websites are not only more accessible and secure but also user-friendly and engaging. Our leadership in shaping the digital landscape through IDEA compliance is evident.

With an unwavering commitment to the 21st Century IDEA, we drive digital innovation in government services. Our expertise is dedicated to enhancing the digital experience for all users, making government websites more accessible, secure, and efficient.

1. Please provide examples of your company's experience with JIRA, Agile, Kanban, and other project management best practices.

Team Stealth has a robust track record of employing various Agile methodologies for end-to-end software development. The Agile Software Development Life Cycle (SDLC) is a standard practice at Stealth, with the Scrum Agile methodology being predominant in most development projects. Here are a few examples of projects utilizing the Scrum methodology:

1. Web development for NTIA.gov
2. USAID Contractor Hiring and Management System Implementation
3. Grants Management System Implementation for Inter-American Foundation (IAD.gov)
4. Grants Management System Implementation for National Endowment of Democracy (NED.org)

In fact, we have customized the Agile methodology for Lean and Agile enterprise software delivery. Our Stealth Agile Delivery Framework (SADF) goes beyond the standard Agile delivery framework to enhance delivery effectiveness, as illustrated in Figure 1: Stealth’s Agile Delivery Framework. The numbered circles in orange demonstrate how SADF optimizes:

1. Incorporation of design in active development
2. Continuous integration and testing for a 100% working and releasable product
3. Developer efforts to meet user story acceptance criteria in each sprint
4. Execution of a feedback loop of product innovation and enhancements with each release to inform the product roadmap priorities.

A screenshot of a software application

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**Figure 1: Stealth’s Agile Delivery Framework (SADF**)

With this approach, the Agile team "develops on cadence," aligning with quarterly planning ceremonies. The Technical Lead ensures planned and scheduled releases every quarter. Our development process, featuring comprehensive testing and dependency decoupling, allows application management teams to use our "deliver on-demand" capability for more Agile release deployment when necessary.

Kanban, suited for projects with a continuous flow of tasks without fixed time iterations (sprints), offers a flexible approach to handling changes and additions to the workload. Team Stealth also has extensive experience using Kanban methodology. As projects transition from development to maintenance, we shift from Scrum to Kanban methodology. Kanban facilitates the management and prioritization of incoming support tickets, visualizing the flow of work from request to resolution without fixed time constraints. Below are few examples of our projects that are in maintenance mode and use the Kanban methodology:

1. USAID Prosper Africa Deal Management system implementation.
2. Grants Management System Implementation for Los Angeles Homeless Services Authority ([LAHSA - Los Angeles Homeless Services Authority](https://www.lahsa.org/)).